**Application Shortcuts Toolbar:** The Application Shortcuts Toolbar is located at the bottom of the NetView Insight Search screen, and becomes available for use when you select a customer entry (it is greyed out otherwise).  It is also available in the NetView Insight screen (see "NetView Insight Details" under "Search Customer" for more information).  The toolbar provides links to the programs that NetView Insight draws data from to compile its Detail page, allowing you to jump straight to that customer’s entry in each program.

To open a customer entry in one of the programs, click on the desired program link.



The links on the toolbar are:

* **ARH** (Customer Sales History)
* **CB** (Customer Balance Inquiry)
* **CEM** (Customer Equipment Maintenance)
* **ECI** (Enter Customer Information)
* **POSH** (POS History)
* **POS** (Parts Point-of-Sale)
* **RENT** (Rental Contract)
* **ROH** (Repair Order History)
* **ROM** (Repair Order Maintenance)
* **UPH** (Unit POS History)
* **US** (Unit Sale)